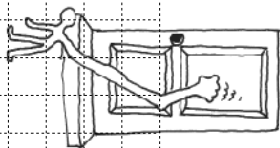


**2-4 people :** Based on at least two real events, create a use scenario involving a communication breakdown among family members.

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**Finding out about users :** Social scientists use scenarios to describe realistic situations based on real events. As a simple form of user data analysis, they preserve detail and context while generalizing across situations. Storyboards illustrate these scenarios and provide the foundation for subsequent design.

**Instructions :** Create a scenario that combines aspects of actual experiences by potential users, derived from interviews and other data. The scenario should involve one or more fictional characters, a real setting, and specific, realistic events. Illustrate the scenario in the form of a storyboard, with a sketch and an explanation for each event.